

REPAIR PROCEDURE

1

You buy the repair



2

You pack your defective instrument

safe and well padded in a strong cardboard box and send it with DHL, UPS, DPD etc. to us at your expense.

HERE

you will find tips and advice for the correct packaging of the equipment.

IMPORTANT

Place in the package

- **the order confirmation,**
- **a short error description**
- **and your contact details**

(name, address, delivery address, e-mail, telephone number).

For the repair of navigation devices the following the models we need the PIN CODE and - if available - the navigation CD/DVD.

with PIN

- RNS-E
- MFD
- RNS 2 / MFD 2
- RNS 310
- RNS 315
- Skoda Amundsen

without PIN

- BMW CCC / CIC / M-ASK
only the chassis number / VIN

